

Completed Medium to Large Deals: Total # Jobs Economic Development

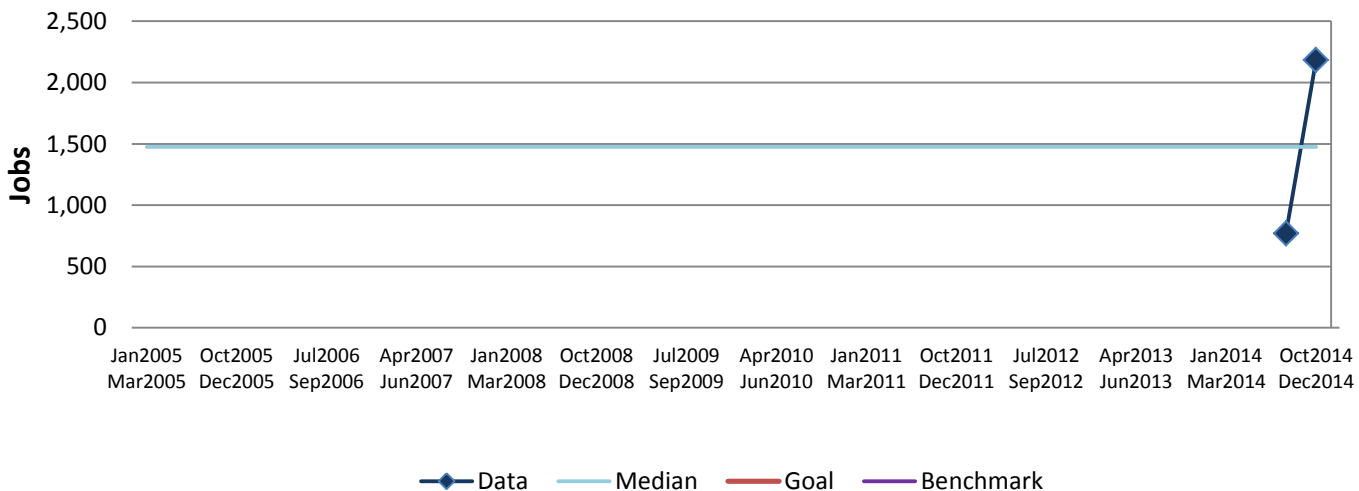


KPI Owner: Rebecca Fleischaker

Process: Business Attraction & Expansion

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: TBD Goal: TBD		Data Source: Salesforce Goal Source: TBD Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Sum of company reported data Why Measure: Relevant to economic impact Next Improvement Step: Increase total number of jobs		
Benchmark: TBD					
How Are We Doing?					
Jan2010-Dec2014 5 Year Goal	Jan2010-Dec2014 5 Year Actual		Oct2014-Dec2014 Goal	Oct2014-Dec2014 Actual	
TBD	2,953		TBD	2,183	
Jobs	Jobs		Jobs	Jobs	

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The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.